



How to Enable Location Services (GPS) for E.V.V. on a Smart Phone

Android Users

(To check your Android version: go to Settings > About Phone > About Device > Android Version)

Android 10

1. Swipe down from the top of the screen.
2. Touch and hold Location.

Android 9.0

1. Open your device's Settings app.
2. Tap Security & Location > Location. (If you have a work profile, tap Advanced)
3. Turn Location on

Android 4.4 to 8.1

1. Open your phone's Settings app.
2. Tap Security & Location. If you don't see "Security & Location," tap Location.
3. Tap Mode. Then pick:
High accuracy - Uses GPS, Wi-Fi, mobile networks, and sensors to get the most accurate location. Use Google Location Services to help estimate your phone's location faster and more accurately.

iPhone Users

1. Go to Settings > Privacy > Location Services
2. Make sure that Location Services is set to On
3. Scroll down to find "Choice EVV". Tap the app and select an option:
 - * While Using the App: Allows access to Location Services only when the app or one of its features is visible on the screen. (Recommended by Choice)
 - * **Note: Do not click "Never" as Choice Home Care requires GPS for E.V.V.**

Any questions or need further help? Contact our office at (818) 894-4151